

Your Trusted Partner

We've Got You Covered



Here is a snapshot of the most frequently asked questions around planning an educational trip and an illustration of how all our trips are covered.

POTENTIAL ISSUE/EVENT	NGT Covid Promise	STF Travel Sure Insurance	Package Travel Regulations
Pre-departure Covid-19 infection of individual person		✓	
Redundancy of individual due to travel or Parent/Guardian (due to Covid-19/economic downturn)		✓	
Within 21 days of departure if your tour is cancelled due to impact of Covid-19	✓		
Within 21 days of departure if the UK Govt instructs a National or Local Lockdown due to Covid-19	✓		
Treatment/medical emergencies including Covid-19 whilst on tour		✓	
Named passenger is in contact with someone testing positive for Covid-19 immediately prior to travel		✓	
Named passengers are required to self-isolate and therefore can no longer travel		✓	
Pupil contracts Covid-19 whilst on tour and parent is required to join them in resort (see policy)		✓	
Repatriation costs – for any medical reason		✓	
The tour operator can no longer offer the residential trip, but the school is still able to travel			✓
The residential visit is cancelled imminently prior to departure due to embargo on travel to destination by FCDO			✓
Quarantine is required upon arrival at destination resort	✓		

Follow these links for more detailed information:

Insurance

Our Booking Conditions including information on Package Travel Regulations

Covid-19 Promise